



## **PRIVACY STATEMENT**

Below you will find information concerning visits to and the use of Oosthuizen & Co websites. Oosthuizen & Co, its subsidiaries and affiliates are sensitive to privacy issues on the Internet and recognises the importance of safeguarding all information we receive from you. This Privacy statement applies to data provided by you and collected by Oosthuizen & Co through its websites as well as both online and offline services. We will use the provided information in the course of our dealings with you to process requests and orders and to provide a more personalised internet and online buying or ordering experience. Oosthuizen & Co will ensure that all personal information is treated in accordance with the applicable data privacy legislations.

For your information, we have provided this statement explaining our online information practices.

## **COLLECTION OF YOUR PERSONAL INFORMATION**

In general, you are able to visit Oosthuizen & Co websites without revealing who you are or any information about yourself. However, our web service will collect information (standard information that your browser sends to every website visited) for statistical purposes, such as number of visits, the pages viewed, which website you came from before clicking into the interchange website, the key words used to find our site, your IP address, the browser type and language, access time, etc.

Oosthuizen & Co uses this information for improving its sites and services.

When visiting certain Oosthuizen & Co sites we ask you to consent to providing personal information, such as your email address, name, telephone number, etc. This information is required in order for us to process and fulfil your order and otherwise provide you with the information and services you may request from us (e.g. rate changes of your order, cancellation of your order etc.). This information will therefore be kept by us as long as is necessary for us to use your information as described above or to comply with our legal obligations (including fraud prevention, anti-money laundering and sanctions screening).

For security reasons we also keep the IP address used when the order is registered. Personal information collected on Oosthuizen & Co sites and services may, in compliance with applicable laws and regulations, be stored and processed in any country in which Oosthuizen & Co and its subsidiaries maintain facilities.

## **SECURITY OF YOUR PERSONAL INFORMATION**

Oosthuizen & Co has number of security measures in place to protect your personal information. However, when transmitting personal information over the internet, please bear in mind that no transaction over the internet can ever be guaranteed secure. Therefore, please note that Oosthuizen & Co cannot guarantee the security of any personal information that you transfer over the Internet to us.

## **COOKIES**

Oosthuizen & Co website may contain links to other sites. Although we try to link to sites that share our high standards and respect for privacy, we are not in any way responsible for the content of the privacy practices employed by other sites.

## **CHANGES TO THIS PRIVACY STATEMENT**

This privacy policy may be changed by us at any time. The revised policy will be posted to this page so that you are always aware of the information we collect, how we use it, and under which circumstances we disclose it. We encourage you to periodically review this statement to know how Oosthuizen & Co is protecting your information.

## **CONTACT**

Questions, comments and requests regarding this Privacy Policy are welcomed and should be addressed to [admin@oostco.co.za](mailto:admin@oostco.co.za)

## **PRIVACY POLICY FOR OOSTHUIZEN & CO**

At Oosthuizen & Co, accessible from [www.oostco.co.za](http://www.oostco.co.za) one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by Oosthuizen & Co and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This Privacy Policy applies only to our online activities. It is valid for visitors to our website and other channels, e.g. LinkedIn, with regards to the information that they shared with Oosthuizen & Co This policy does not apply to any information collected offline.

## **CONSENT**

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

## **INFORMATION WE COLLECT**

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, including items such as name, company name, address, email address, and telephone number.

## **HOW WE USE YOUR INFORMATION**

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website
- Improve, personalise, and expand our website
- Understand and analyse how you use our website
- Develop new products, services, features, and functionality

- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails
- Find and prevent fraud

## **LOG FILES**

Oosthuizen & Co follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this and a part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analysing trends, administering the site, tracking users' movement on the website, and gathering demographic information. Our Privacy Policy was created with the help of the Privacy Policy Generator and the Disclaimer Generator.

## **COOKIES AND WEB BEACONS**

Like any other website, Oosthuizen & Co uses 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimise the users' experience by customising our web page content based on visitors' browser type and/or other information.

For more general information on cookies, please read "What Are Cookies".

## **ADVERTISING PARTNERS PRIVACY POLICIES**

You may consult this list to find the Privacy Policy for each of the advertising partners of Oosthuizen & Co.

Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on Oosthuizen & Co, which are sent directly to users' browser. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalise the advertising content that you see on websites that you visit.

Note that Oosthuizen & Co has no access to or control over these cookies that are used by third-party advertisers.

## **THIRD PARTY PRIVACY POLICIES**

Oosthuizen & Co's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third- party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

CCPA Privacy Rights (Do Not Sell My Personal Information)

Under the CCPA, among other rights, South African consumers have the right to:

- Request that a business that collects a consumer's personal data disclose the categories and specific pieces of personal data that a business has collected about consumers.
- Request that a business delete any personal data about the consumer that a business has collected.
- Request that a business that sells a consumer's personal data, not sell the consumer's personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

## **GDPR DATA PROTECTION RIGHTS**

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

## **CHILDREN'S INFORMATION**

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

Oosthuizen & Co does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

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